

 Mecanizados OSA, S.L.	Quality politics	Sheet 1 de 1	
		Versión	1.0

In **MECANIZADOS OSA S.L.** We are dedicated to "**Machining parts according to drawing in conventional lathes, CNC lathes and machining centers**" aware of the importance of Quality for our customers and the importance of meeting their needs, offering quality service and products, and need to advance in the continuous improvement of our management, we assume the following PRINCIPLE that makes up our Quality Management:

- ✓ Obtain **QUALITY** in the performance of our activities and development of work and our products, achieving maximum **SATISFACTION** of our **CUSTOMERS** through the implementation and maintenance of a Quality Management System in accordance with the UNE-EN ISO 9001: 2015.

In relation to this principle, and for its optimal development:

- We use **the Management System as the main tool to implement this principle and improve the efficiency** of our organization.
- **We integrate Quality criteria** from planning, development, execution, monitoring and review of all our management processes; with the aim of **PREVENTING, REDUCING or ELIMINATING** the factors that may negatively affect the quality of the products and services we supply to our clients
- We acquire the commitment to **COMPLY not only with the REQUIREMENTS of our clients, but with the legal, regulatory and other requirements that the organization subscribes**, that are applicable in the field of quality, maintaining an attitude of vigilance and adaptation of the same.
- We promote the **PARTICIPATION** and **RESPONSIBILITY** of the personnel in the management system, and we establish actions that go in the direction of increasing the **MOTIVATION** of the employees, their **TRAINING**, as a basic element of permanent updating and adaptation, their **INVOLVEMENT** and **COMMUNICATION** between the different members of the organization

This Quality Management Policy is:

- **Approved** by the Management of **MECANIZADOS OSA S.L.** thus expressing its **commitment to continuous improvement** and Quality; as well as its commitment to provide the necessary resources (material and human) for the proper functioning of the system.
- **Reviewed** periodically, at least in each of the Reviews by Management carried out annually for its continuous adaptation to our System and Organization.
- **Communicated** to all staff, ensuring that it is understood, and to interested parties, as well as to the public that requests it.
- The **frame of reference for the establishment and review of the improvement objectives** set by the organization, the follow-up of which makes it possible to assess the effectiveness of the Quality management system.

MECANIZADOS OSA S.L.

Approval Date: 01/10/2017